

SVHOA PROJECTS COMPLETED

Several projects have been completed this spring to maintain the appearance and the function of our neighborhood.

- Sixty-five posts and 1,600 ft of bottom rails were replaced on the fence along the south side of Surprise Way and Highway 21. In addition, the cedar fence and internal walking path fences were power washed and stained. Compliments to Deppel Painting, LLC, Brad did a great job. Feel free to reach out to him with your future needs. He can be reached at 208.800.1247 or braddeppel@gmail.com.
- Garden flowers and hanging baskets were planted by resident and board member, Steve King, who serves as the HOA Landscape Manager. Thank you, Steve, for your hard work managing our landscaping efforts and maintaining the farmhouse flowers.
- The Farmhouse deck and benches were repaired and stained.
- The Farmhouse exterior dormer windows were painted.
- The fitness room walls were repaired and repainted.

POOLS ARE OPEN

Pool rules are posted at both pools. Please follow them for your enjoyment and safety. Here are a few items that need reminding:

• NO GLASS OF ANY KIND AT THE POOL DECKS. USE PLASTIC CUPS.

- Cloudy pool water: usually caused by sun block/lotion. Please shower before entering water.
- Pets are not allowed in the pool or pool area at any time. Pets should be left at home.
- Before departing, clean up your area, including disposing of trash, and returning pool furniture to its original location.
- Please be respectful.
- No smoking or vaping.
- Swim diapers are required for the littles.
- Pools close at 10 pm Sunday through Thursday, and at 11pm on Friday and Saturday.
- SV community pools are family-friendly and thus, individuals using the facilities should conduct themselves accordingly. Failure to abide by posted rules could result in loss of privileges.

POOL ATTENDANTS

Please welcome our pool attendants for this summer: Mark Jones, Vann Edwards, Merrick Drewell, Delaney Lunde and Isabelle Atalla. Feel free to introduce yourself as they do their duties. Thank you pool attendants for your hard work. Pool attendants are scheduled morning and afternoons, seven days a week, approximately 1 hour per shift. Their job is to clean the pool chairs and tables, skim the pool and empty the trash. Please help with the maintenance by picking up after yourself when you leave. *Note: Pool attendants are not lifeguards.*

QUARTERLY DUES PAYMENTS

Thank you to the majority who are current with their quarterly HOA dues payments. The money goes directly into paying for the landscaping, pool maintenance and general operation to keep our community looking good. Currently, there are 10% (41) of the homeowners that are 90 or more days behind which amounts to thousands of dollars. Payments are due **net 30 days, late fees and interest are assessed for all late payments.** Please avoid the late fees by paying your dues promptly.

For an easy way to submit your quarterly payments, use your bank's electronic bill pay or your bank's Zelle. Both are free of charge. Paper checks are also welcomed. Credit card payments are not accepted, due to expensive processing fees.

IRRIGATION SYSTEM

Over the course of the summer, you may experience temporary low water pressure conditions. Here are some potential causes:

- Multiple homeowners are using the system at the same time. This can happen when homeowners do not use their given time slot, or you may be experiencing issues with your own system.
- Your neighborhood may be shut down temporarily for repairs.
- SV's water is delivered via Micron's pumps near the Highway 21 entrance. Periodically, these pumps may go off-line or have mechanical issues.
- The Surprise Valley system is under repair.

If sprinkler conditions do not improve in a reasonable amount of time text 208-368-0058 or email manager@surprisevalleyhoa.com and be sure to include your name, address, and the

nature of your problem. It usually takes some time to locate the issue, so your patience is appreciated. Additionally, it can take up to several hours for the irrigation system pressure to fully recharge. Long term and scheduled outages will be posted on the SV Website.

NEW HOA MANAGER

Please welcome Rachael Montesano to SV HOA management team. Rachael will be assuming the duties of the manager, replacing John Kirkpatrick. Rachael is an avid gardener and beekeeper. She and her family have lived in Surprise Valley since 2021.

John has served as the HOA Manager since August 2017. The board would like to express appreciation to John for his commitment and hard work in this position during the last seven years.

Please note the change in Monday office hours. Office hours are now:

> Monday 1:00 to 4:00 Wednesday: 1:00 to 4:00 Friday: 9:30 to 12:30

Email: <u>manager@surprisevalleyhoa.com</u> Phone: 208-368-0058

REMINDERS

- For up-to-date news and information concerning neighborhood CCRs, processes and procedures, please see the website at <u>www.surprisevalleyhoa.com</u>.
- Please submit an Architectural application for all home exterior and front yard

improvements. They can be found on our website.

- Signs and Flags Signs and flags in front yards may be offensive to your neighbors. The following signs and flags are permitted.
 - a. Political Signs candidate and ballot initiative signs are allowed beginning 60 days prior to an election and must be taken down 14 days after the election.
 - b. Flags permitted are those allowed by Idaho: American, State of Idaho, MIA/POW, Armed service branch.
 - **c.** Sports team game day flags are also allowed.

PARKING AND STORAGE

Vehicles used for everyday transportation should be parked in your garage. For the safety and visibility of drivers, avoid parking on the street. Avoid parking on sidewalks at any time, even partially. Vehicles parked on sidewalks represent a safety hazard for children and an inconvenience for walkers. Do not park where "no parking" signs are posted as this is a fire lane. Parking on Surprise Way is prohibited.

Boats, campers, travel trailers, motor homes, snowmobiles, motorcycles, watercraft, tent trailers, and other recreational vehicles should be parked in the garage or out of sight behind your fence or at an off-site storage facility. It is permissible to park your RV or boat in your driveway for up to 48 hours for cleaning, loading and unloading.

GREENBELT UPGRADES

Boise Parks and Recreation has completed repairs and sealcoat work on the Surprise Way Greenbelt. Next, the path will be re-striped. Thanks to homeowner Russ Moltke, who contacted the city and requested the repairs.

Neighborhood volunteers are encouraged and welcomed. If you see things that are not directly in the HOA scope, please contact the city directly.

EVENT PLANNING

The Surprise Valley HOA is planning for future events. To help us understand what you, as residents, would like to participate in we have created a brief, 4-question survey. Please use the QR code below and take a minute to help us understand what types of events you would like to see. For example, things we can put together this summer are: National Night Out or the City of Boise Party Trailer. Both are free!



Alternatively, you can enter the following address into your browser to access the survey: <u>https://www.surveymonkey.com/r/NHXG8WQ</u>